

June 16, 2021 | Q2 Quarterly Trends Update:

Essentials for Avoiding Food Document Fraud



John Spink, PhD

Director, Food Fraud Prevention Think Tank LLC
Assistant Professor, Supply Chain Management
Eli Broad Business College | MSU
www.FoodFraudPrevention.com

@FoodFraud #FoodFraud



Roy Fenoff, PhD

Certified Document Examiner
Assistant Professor, Criminology
The Citadel
www.royfenoff.com

World's Largest Network of Supply Chain Partners Sharing Documents and Data

Improve Product Safety, Reduce Cost & Risk

More than 100,000+ connections

in the ReposiTrak network

used in 100+ countries





Many of you and your suppliers are likely already using ReposiTrak to share documents with customers



Exclusively Endorsed in the Industry





ReposiTrak augments our food and drug safety efforts...with a **proven, comprehensive and easy-to-implement solution** that **doesn't require systems changes** and is extremely cost effective.



We see the ReposiTrak system becoming an **industry standard** for the retail supply chain, helping all trading partners **meet the new federal food safety requirements**, reducing unsalable products and keeping the end consumer healthy.

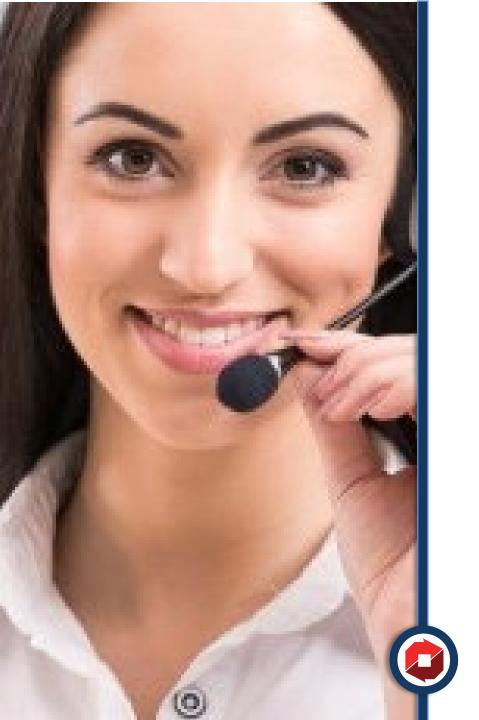


We were looking for a technology partner to help us **raise the bar** not only with our data management and reporting, but also with upgrades to all of our user interfaces. It made perfect sense to partner with ReposiTrak because of their **experience in the industry** and technical capabilities.



ReposiTrak is a **pioneering innovator** in delivering robust retail management software solutions for our rapidly changing industry. This technology will equip our members with a toolbox for success in a constantly evolving marketplace. We are thrilled to partner with ReposiTrak as we continue to advance and expand our ecosystem.





We Know You're Busy, So Our Team Does the Heavy Lifting for You

Cloud-based

Nothing to install, just use your browser

• We do all the supplier follow-up for you!

- It takes up to 20 "touches" by phone, e-mail and mail on average to get and keep a supplier compliant
- We have a full-time, U.S. based, multi-lingual Customer Success Team who follow-up with your vendors to ensure adoption and compliance with your requirements

Set-up is easy

 Your supplier list and document requirements are all we need to get started

ReposiTrak is Now the Most Complete Compliance & Quality Management Solution

World's largest document sharing network 100,000+ locations in 100+ countries Customer success team handles supplier follow-up

> Supplier Compliance Management

Automate internal forms & quality records
Improve quality management
Save time & money
Reduce audit prep time

Active QMS
Quality
Management

COA
Management
Automation

Collect COAs via email
Track COAs to batch/lot
Auto-validation of COAs to specs

Audit Management Automation

Automate internal & supplier audits for efficiency and consistency







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Food Document Fraud & Prevention

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Roy Fenoff, PhD

Associate Professor, Criminal Justice, The Citadel

Wednesday, June 17, 2021

OnTrak Webinar Series

Hosted by: Repositrak

Series: Food Fraud Update

FoodFraudPrevention.com Twitter: @FoodFraud #FoodFraud





Food Fraud Prevention Resources

Textbook: Food Fraud Prevention (Spink, 2019)

Massive Open Online Course (MOOC - free, open, online)

- With a 'certificate of completion' based on assessments
- On-demand, ten professional training hours
- 1. Food Fraud Prevention Overview MOOC
- 2. Food Fraud Prevention Audit Guide MOOC
- 3. Food Defense Threat Audit Guide MOOC
- 4. Food Fraud Vulnerability Assessment & Prevention Strategy (VACCP)
- 5. Developing an Organic Fraud Prevention Plan (with OTA)
- 6. Food Fraud & Enterprise Risk Management (ERM)

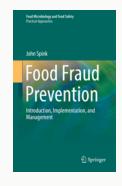
Also:

- 1. USDA NOP Organic Fraud and the Criminal Mind (See USDA.gov)
- 2. USDA NOP Preventing Organic Product Fraud (See USDA.gov)

Executive Education

- (Includes invitation-only/brand owner-only sessions)
- 1. Food Fraud Prevention Annual Update
- 2. Food Fraud Management Strategy
- 3. Food Fraud Initial Screening FFIS/ FFVA Workshop

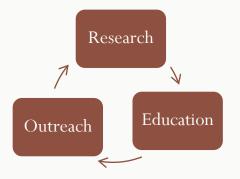
Reports, Primer Documents, Scholarly Works, Videos and Training





Link to Textbook:

http://www.anrdoezrs.net/links/9101220/type/dlg/https://www.springer.com/us/book/9781493996193





Quarterly Trends Update Webinars Series: 1 to 10

One to Four: 2018-3Q to 2019-2Q

 What are the basic requirements, details of the problems, and starting to the Management System (FFPC)

Quarterly Trends Update
Webinars Series

- 2018-3Q
- Non-conformity

- 2018-4Q
- 2019-1Q
- GFSI FF
- Management
- FFPC

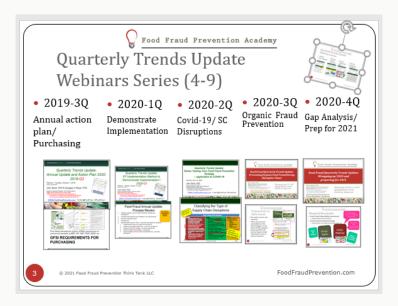
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Five to Nine: 2019-3Q to 2020-4Q

 Implementation, update and shifting expertise needs



Seek best practices...







Food Document Fraud Survey

GET INVOLVED

www.surveymonkey.com/r/FoodDocument

(Get updated)

https://www.foodfraudpreventi
onthinktank.com/subscribe/

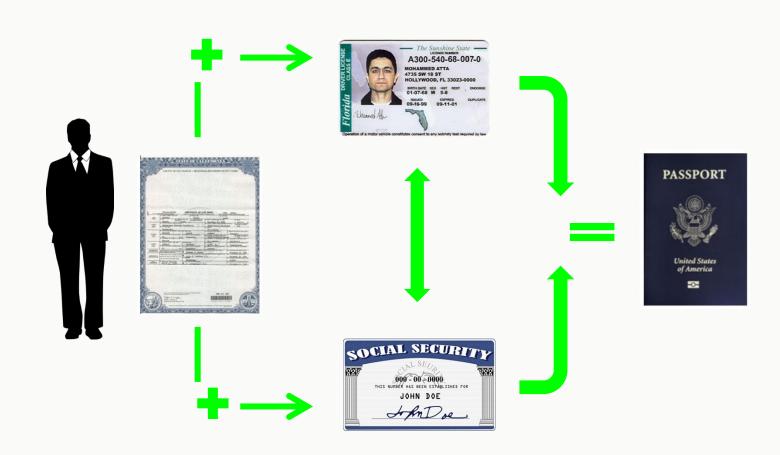


How does one obtain a fake identity document or horse passport?



Obtaining and Identify Document: Humans Obtaining a US Passport

Birth certificates
 can be used to
 obtain identity
 documents that
 give the holder
 access to various
 aspects of society



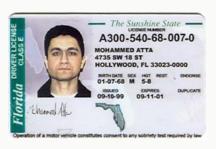


Basic Identify Documents... progression



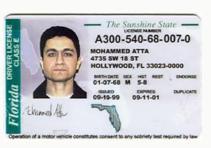








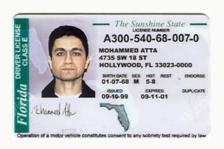








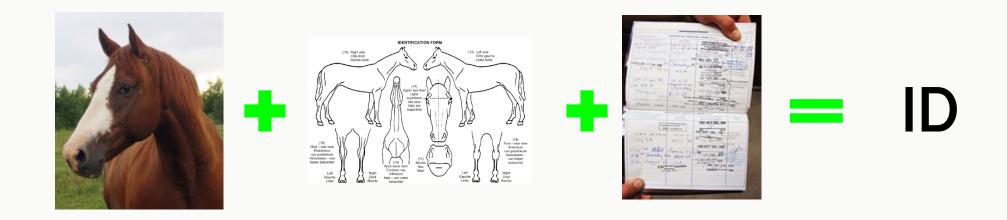






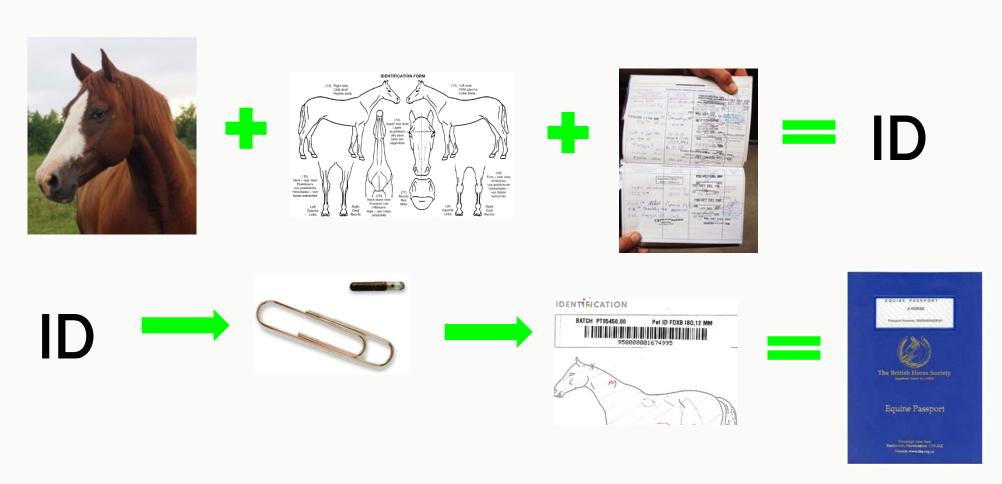


Obtaining a horse passport





Obtaining a horse passport



Survey Preliminary Findings





Preliminary Findings

Types of Documents Encountered

The study participants identified 35 different documents that they deal with on a regular basis. Of these, the five most commonly reported were:

- Certificate Of Analysis (56%),
- credence attribute statements or certifications (46%) (statements such as 'fair trade'),
- Bills of Lading (22%),
- laboratory analysis test results (22%), and
- import and export documents (16%).





Concern for, and Experience with, Document Fraud

- While 86% of the study participants reported being concerned about altered, counterfeit, or forged documents entering their organization, ...
- only 41% had encountered an altered or fake document.
- The other 59% had either not encountered an altered or fake document (36%), ...
- or they were unsure (20%).



Detection Capacity and Training Needs



- When asked about their organization's capacity to identify and evaluate suspicious documents, ...
- only 30% of the study participants reported having a process in place to identify suspicious documents.

Conclusion & Call to Action



Call to Action

- Identify the team or accountable person (You?)
- Review your current documentation: what do you receive?
- Review your audits and FSMS standards: Food documents mentioned?
- Review your current process for checking documents
- Compare to the "Gap Analysis"
- Re-educate yourself and others: *Food Document Primer Document*
 - Www.FoodFraudMOOC.com
- Review food document fraud within your Food Fraud Prevention Gap Analysis (see previous videos)



Discussion

Twitter: @FoodFraud and #FoodFraud

www.FoodFraudPrevention.com

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Associate Professor

Department of Criminal Justice

The Citadel (the Military College of South Carolina)

MOOC programs: www.FoodFraudMooc.com





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End of Presentation

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