



Learn how Umpqua Dairy uses ReposiTrak to ensure their 60+ vendors maintain compliance.



BACKGROUND

UMPQUA DAIRY

Umpqua Dairy is the largest family owned dairy in southern Oregon providing fresh ice cream, milk and other dairy products, and are led by third generation operators Doug and Steve Feldkamp.

CHALLENGE

Umpqua was manually collecting and storing documents from its vendors. Staying up to date took hours of time and with multiple priorities, documents expired and sometimes were not replaced until just before an audit. As a result, Umpqua was interested in learning how it could reduce its risk and automate this process.

SOLUTION

REPOSITRAK

After evaluating solutions, Umpqua chose ReposiTrak's Compliance Management solution for its ease of use and integration with the Safe Quality Food Institute (SQFI). They now have real-time data access, and can see if their vendors and co-packers are, or are not meeting requirements.

Umpqua is now collecting 7 documents with a 72% compliance rate for over 60 vendors. They can also access their SQF-audits, request re-certification, and manage corrective actions, if needed, in the ReposiTrak platform.

RESULTS

↑ **72%**
Supplier Compliance

+ **60**
Vendors & Co-Packers

☑ **7**
Documents Collected



“Since we are SQF-certified and already using ReposiTrak to manage our SQF audits, it just made sense to expand our use of ReposiTrak in order to keep all of our audit and business documentation in one place.”

– **Greg Admire, Purchasing Supervisor, Umpqua Dairy**



ReposiTrak

Trusted Brand Protection



“Food safety is our top priority for our consumers, families & friends.”

GETTING STARTED

Umpqua utilized ReposiTrak’s team of experts to get up and running in less than 30 days.

3 Simple Steps

- Provide vendor and co-packer list with contact information
- Define vendor requirements (we’ll provide best practices)
- Approve program announcement and invitation

Then send & GO!

HOW REPOSITRAK WORKS

Maintain and Accurate Supplier List

- Qualify new suppliers
- Expedite using the ReposiTrak network
- Keep track of existing ones

Utilize ReposiTrak’s Team for Supplier Accountability

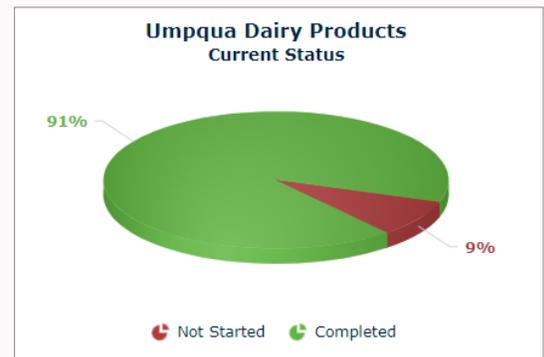
- Proactive management approach
- Scheduled follow ups to correct non-compliance issues

Receive Alerts, Customize Documents, and More

- Dual, pro-active alerts and exception-based reporting
- Customizable document review queue
- Documents delegated to appropriate reviewer
- Easy-to-use, flexible interface

Increase and Manage Document Requirements

- Verify documents meet your specs with Optical Character Recognition
- Documents can be e-signed
- Everything including SQF audit management on one platform



WHAT’S NEXT

Moving forward, Umpqua Dairy will begin to tailor its vendor document requirements by level of risk. For example, suppliers involved with products post-pasteurization may be required to provide a higher level of insurance.

Umpqua will also look to find new dairy customers in the ReposiTrak MarketPlace, which is designed to showcase compliant suppliers and their products to retailers and wholesalers looking to establish new business relationships.

See what ReposiTrak can do for your company.
 Schedule a demo today!

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